

# "As easy as using a mobile phone"

The EAM Connector user interface is specially designed for maintenance operators using Infor EAM as a tool in daily work execution. Training is normally not required in order to use the EAM Connector. Relevant information is at your fingertips and reporting is easily done with high accuracy on the spot.

## THE RIGHT USER INTERPHASE FOR EACH USER

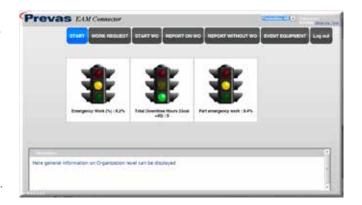
- Infor EAM web service architecture opens for several user interfaces to operate against the same business logic and data base simultaneously. Users requiring full functionality and advanced options use the standard Infor EAM user interface.
- Maintenance technicians, operators and external entrepreneurs need a more user friendly interface with relevant information and functionality covering their own area of responsibility.
- EAM Connector is an example of such an "light user" interphase and is available for PC and tablets.

### THE START SCREEN

- The EAM Connector start screen has configurable news feeds for any information that need to be published to the end users.
  Such information will help the employee to be more involved, motivated and to contribute with value added interaction.
- It is easy to find useful information and indicators that display status of your own departments.
- · Reports and KPIs are configured in the Infor EAM system.

#### **WORK PROCESSES**

- The EAM Connector user can enter a request for work to be executed as a corrective work order or as an improvement proposal in Infor EAM. The help text may be hidden or displayed by pushing a button EAM Connector.
- Pictures or documents may be up loaded and attached to the request.
- The user will have access to current status on requests entered.
- The On-line help explains exactly what to do step by step.
- The help text may be preliminary or permanently hidden as required.





#### START AND REPORT A WORK ORDER

- The user will have all the necessary content of a Work Order including documentation available directly in the screen when he is preparing to start the work.
- New pictures and documents can be added to the WO when reporting.
- Worked hours for several persons may be booked on the same work order together with a number of feed back codes.
- Codes identifying faults, reason and action taken helps to improve the history and prepare a foundation for the right decisions.



#### REPORT WORK WITHOUT A WORK ORDER

EAM Connector allow for feedback of work done without a preplanned Work Order. This unique function makes it easy to record even small interventions that may have large impact on the asset management maintenance picture. The feed back may contain hours, comments, and feed back codes. A WO will be created in the background such that history is being stored with all details.

#### STATISTICS AND ANALYSIS

Ongoing work and event history for equipment is analyzed directly on the screen. A user will at any time have access to the history for the equipment and see all comments reported on WO's as well as the documentation attached. Equipment spare part lists can be accessed and the current store room balance is displayed.



# **EXTERNAL USERS**

- The EAM Connector can be configured to meet the needs for hired personnel and external service companies.
- Service providers will receive e-mail messages when new service is being ordered or planned for execution.
- The service provider may review the work directly in EAM Connector or when arriving on site from any PC or tablet at hand.
- The service provider will report work and comments as well as uploading serviceand time report documents. This possibility makes the approval and invoicing process lean and accurate



#### **PSIAM AND PREVAS**

Psiam combines a leading EAM system, Infor EAM, with extensive experience from maintenance processes in many industries. Psiam help companies in public and private sector to manage their assets in the most safe, efficient and economical manner.

World Class functionality for equipment and asset management combined with unique efficient business processes techniques for improved operation and utilisation ensures compliance with customer requirements.

## **CUSTOMER REQUIREMENTS**

Infor has more than 17 000 EAM customers world wide, in a wide range of industries. Infor EAM is is recognized for its extensive configurable functionality and user its user friendliness. Infor focus on the the customer's specific needs and configure the system to fit these without source code modification.

Infor is the third largest provider of enterprise applications and services, helping 70,000 customers in 194 countries improve operations, drive growth and quickly adapt to changes in business demands.

## **CONTACT**

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With leading expertise in embedded systems and industrial IT, Prevas contributes by providing innovative solutions that create growth. Prevas was founded in 1985 and is the main supplier and development partner to leading companies in industries such as life science, telecom, automotive, defense, energy and engineering. Offices are located in Sweden, Denmark, Norway and India. The company has just over 600 employees. Prevas has been listed on the NASDAQ OMX Nordic exchange in Stockholm since 1998.